

HEYWOOD HOUSE HOTEL

CASE STUDY



A stylish boutique hotel, based in a former 18th century bank located in the heart of Liverpool, Heywood House Hotel is an eclectic mix of class furnishing with a modern twist. Formerly part of a group, the hotel now operates as a single site, receiving consistently high ratings and positive reviews.

Shield Safety group provided Heywood House Hotel with a suite of compliance products, including, Health and Safety Audits, Compliance software, Compliance Diaries, Fire Risk Assessments and access to our Safety Advice Line.



THE CHALLENGE

After previously relying on all internal systems, Heywood House Hotel initially implemented Shield Safety's services and products in order to improve consistency of their compliance.



I have good relationships with the specialists. It's been quite educational working closely with them for the last two years.



SUPPORT

Having used other systems in previous places of work, Assistant Manager, James May tells us it was the simplicity of the Shield Safety System that made us stand out from the competition. Providing them with, Health and Safety Audits, Fire Risk Assessments and Compliance Software, two years on, James now relies on the latter alongside our Compliance Diaries to keep on top of all areas of Health & Safety.

Working closely with our team, Heywood House have also benefitted from on-going expert advice. *"I have good relationships with the specialists. It's been quite educational working closely with them for the last two years."*



THE IMPACT

"Shield Safety products and services make my life a lot easier. Times are changing in this industry and there is an increasing amount to think about, Shield Safety help us stay on top of everything, with all information organised and in one place – essentially helping us protect the business."

Through our software dashboard, Heywood House hotel now have an instant view of their compliance, while our team of Environmental Health professionals, are always on hand to offer expert advice when it's needed the most.

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"It's great to know that I have a support network on the other end of the phone. A particularly memorable accident occurred within the first week I worked here, whilst I was alone on shift. The Safety Advice Line service and Helpline App was so useful as I had no experience in this area. They supported me through the entire process of dealing with the incident. During their on-site visits, it is clear that they are not here to punish or penalise us, they really are here to help give us protection. My overall experience with Shield Safety has been really positive and I would definitely recommend them." - James May, Assistant Manager

FIND OUT HOW WE CAN HELP YOU

Call us on 020 3740 3744 or visit shieldsafety.co.uk

Heywood House Case Study - Shield Safety Group



Shield Safety
GROUP