

# EMPIRE

CINEMAS

## CASE STUDY



Founded in 2005, Empire Cinemas is the largest independently-owned cinema chain in the UK. They are passionate about film and driven to push the cinema experience to new and exciting levels across their 14 locations and 129 screens.

Shield Safety Group provided a full package of products to Empire Cinemas, including our Compliance Centre Software, Safety Advice Line Service, Food Safety, Health and Safety Audits and policies, Self-Audit Licences and Training.



### THE CHALLENGE

Empire Cinemas are committed to building and operating cinemas that provide the memorable experience today's filmgoers expect. This dedication to operations meant Empire Cinemas found that as they moved along culturally as a company, they needed more when it came to managing safety.

As a new business, they worked with an independent Health & Safety consultant who provided them with a solid foundation of knowledge and set up their initial policies. However, as the business grew, Empire Cinemas experienced increasing demands upon time and growing challenges in demonstrating their compliance. They needed a new solution and Shield Safety Group were happy to help.



### SUPPORT

In addition to a comprehensive Food Safety and Health & Safety compliance package, Empire Cinemas benefitted from on-going support, delivered by our Account Managers and Safety Advice Line. *"The access to their knowledge base and the support offered from the Safety Advice Line is invaluable."* Shield Safety Group also worked with Empire Cinema's training team, to create bespoke Food Safety and Health & Safety courses which were delivered to an excellent standard.



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## THE IMPACT

Using our full suite of Compliance Centre modules to manage both daily safety and operational checks, Empire Cinemas tells us the robust level of reporting and easy access to key data our software offers, has proved to be invaluable when dealing with the Local Authority and defending themselves against insurance claims. Furthermore, the direct support offered by Shield Safety Group has been a crucial factor in enabling Empire Cinemas to further simplify their safety.



Working closely with our Account Manager has enabled us to simplify the way we manage safety even further.



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*"We are advocates of Shield Safety here at Empire Cinemas. We have worked closely with a number of the Shield Safety team and find them to be supportive and able to bring fresh ideas to support our business. Working closely with our Account Manager has enabled us to simplify the way we manage safety even further. Overall, we are delighted with the services Shield Safety Group offer." - Paul Baxter, Operations Director*

## FIND OUT HOW WE CAN HELP YOU

Call us on **020 3740 3744** or visit [shieldsafety.co.uk](https://shieldsafety.co.uk)

Empire Cinemas Case Study - Shield Safety Group



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